We Are Incredibly Grateful

GRATITUDE. A word that perfectly sums up 2021 for us at Hosparus Health, and we are incredibly grateful for the growth and achievements we have made.

First, our care providers – serving more than 9,700 patients and families across our 41-county footprint. We are truly grateful for our healthcare heroes who worked tirelessly to provide quality, compassionate care to our patients and families. Our care teams, which include physicians, nurses, CNAs, social workers, chaplains, grief counselors, and volunteers, go above and beyond and without them our mission would not exist.

Next is our reimagined palliative care program, Pallitus Health Partners. This program experienced incredible growth in its first year, creating new and exciting opportunities to serve more patients than ever before – and serve them earlier in their healthcare journey. With the success of our specialty Heart Connection program, Pallitus Health launched a Lung Care program. Both programs seek to reduce rehospitalization rates and provide tools to address the specific needs of patients living with these diseases.

Finally, we celebrated the culmination of our People of Compassion Comprehensive Campaign. The support of this campaign was overwhelming, and this report will share with you what we were able to accomplish in five years. Embarking on this unique campaign during unprecedented times was a challenge, but with the support of the community, we not only reached our goal; we surpassed it. Because of your generosity the People of Compassion campaign has raised more than $29 million dollars!

YOU made this happen! We’ve accomplished so much and exceeded our expectations well beyond our imagination because of your compassion and we are grateful.

This campaign has allowed us to think bigger and we continue to explore how to best serve all our communities, making it possible to create more moments for our patients and families.

In March 2022, we broke ground on our Campbellsville Community Center. And in Louisville, we will celebrate the opening of our new community Resource Center at the Republic Bank YMCA in June. Other exciting innovations are on the horizon for Hosparus Health, and we look forward to sharing those with you this year. To stay up to date, be sure to follow us on social media and visit our website to subscribe to our monthly newsletter.

Our future is brighter because of you. On behalf of the leadership, board of directors, and staff – thank you.

Sincerely,

David W. Cook
President / CEO

Tawanda L. Owsley
SVP / Chief Marketing & Development Officer

Tawanda Owsley, chief marketing and development officer; Charlie Dahlem, campaign chair; Beth Hobson, senior director of campaign; and David Cook, president/CEO at the Celebration Luncheon in November for the People of Compassion Comprehensive Campaign.
Our Leadership

2021-2022 BOARD OF DIRECTORS

Kevin Wardell, Chair
Joanne M. Berryman, Ed.D., MSN, RN, (L)FACHE, Immediate Past Chair
Roger Harbeson, CPA, CFE, Treasurer
Charlie Dahlem, Secretary
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Dave DeBrot (representing Green River)
Cheri Glass (chair-elect)

Marlyce Hill Ali, M.D.
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Paul Loheide, M.D.
Bridgett Hanlon (representing Southern Indiana)
Brian Oldham
Becky Phillips
Denise Roby
David W. Cook (ex-officio)

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Charlie Dahlem, Chair
Denise Roby, Honorary Co-Chair
Lori Tyra, Honorary Co-Chair
Ralph Allen
Paul Bleuel
Walter Clare
Don Garton

Beth Hobson
Michael “Jocko” Joksimovic
Tawanda Owsley
Mike Ratterman
Kelly Wesley Taylor, Counsel
Travis Terlau
Cathy Zion

Create more compassion. Create more moments.
People of Compassion
COMPREHENSIVE CAMPAIGN

$29,143,604
2017-2021: $24 MILLION INITIAL GOAL

24,308
CAMPAIGN DONORS AND SUPPORTERS

In November, we hosted the People of Compassion Celebration Luncheon. See highlights on page 14.

Giving by Funding Area

LOUISVILLE EXPANSION
$6,783,075
$6,550,000 goal

$2,982,918
($2,250,000 goal)
Renovation/Consolidation of Corporate Offices to the Leadership Innovation Center @ 6200 Dutchmans Ln (completed July 2020)

$2,500,000
($2,500,000 goal)
Grief Counseling Services Expansion

$1,000,000
($1,500,000 goal)
Renovation/Consolidation of Clinical and Kourageous Kids teams to the Leadership Innovation Center @ 6200 Dutchmans Ln

$300,157
($300,000 goal)
Inpatient Care Services Improvements

*As of December 31, 2021
**Regional Expansion** $1,426,724 ($1,250,000 goal)

- $252,296 ($250,000 goal) Indiana Service Expansion, including the opening of a new office in Jasper (completed Sept. 2019)
- $500,302 ($500,000 goal) Campbellsville Regional Expansion with Community Building

**Endowments & Business Development** $1,585,034 ($1,500,000 goal)

- $250,000 ($250,000 goal) Technology Platform Fund (including April 2020 implementation of TapCloud in response to COVID-19)
- $546,651 ($500,000 goal) Employee Assistance Fund
- $688,176 ($650,000 goal) Patient & Family Assistance Fund
- $100,207 ($100,000 goal) Integrative Therapies Fund
- $1,585,034 ($1,500,000 goal) Revocable and irrevocable deferred gifts to ensure the long-term viability of hospice and palliative care services.

**Service Enhancements & Operational Support** $15,064,766 ($8,950,000 goal)

- $13,062,076 ($7,000,000 goal) General Operating Support
- $890,650 ($850,000 goal) Adult Palliative Services
- $500,000 ($500,000 goal) Specialty Disease Management Programs
- $612,040 ($600,000 goal) Kourageous Kids

**Deferred Gifts** $8,131,775 ($5,750,000 goal)

- $250,006 ($250,000 goal) Bowling Green Regional Expansion
- $424,120 ($250,000 goal) Elizabethtown Regional Expansion

- Ainsley and her dad were all smiles after receiving a holiday gift from our Kourageous Kids team.

Our staff at Hosparus Health Green River.

- Revocable and irrevocable deferred gifts to ensure the long-term viability of hospice and palliative care services.

- Our staff at Hosparus Health Green River.

- Ainsley and her dad were all smiles after receiving a holiday gift from our Kourageous Kids team.
The campaign sparked
19,144
gifts from
first-time donors

$9.9 million
was pledged by donors via planned gifts, including bequests

43,000 unique gifts - an average of $640

96 Foundation grants received during the campaign

13,725 new supporters added to our People of Compassion community
Shop or donate – an easy way to support local patients and families

<table>
<thead>
<tr>
<th>Location</th>
<th>Opened</th>
<th>Active Volunteers</th>
<th>Annual Volunteer Hours</th>
<th>Monthly About Items Sold (All Donated)</th>
<th>Purchases Per Day ($ Average)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elizabethtown</td>
<td>October 1992</td>
<td>50</td>
<td>12,000</td>
<td>30,000</td>
<td>180 ($10 average)</td>
</tr>
<tr>
<td>Campbellsville</td>
<td>October 2017</td>
<td>20</td>
<td>4,000</td>
<td>14,000</td>
<td>120 ($7 average)</td>
</tr>
</tbody>
</table>

Thank you Volunteers!

You are the reason for the success of our Thrift Shoppes.

Thrift Shoppe Donations Brought In More Than $3 Million During The Campaign.
Dixie’s Story

PALLIATIVE CARE

“I was a person that was very athletic. I used to be 5’8” and now I’m 5’3”; between all those vertebrae, everything’s pinched. In the shape I was in I had nothing to live for anymore. Then one day, I finally sat in my bedroom and called that number. A wonderful person answered the phone and that was my nurse practitioner, Tricia. We talked and for the first time in months and months I had hope. Palliative care went out the window in my head, and was replaced with help, kindness, quality of life, and hope.”

_Dixie, palliative patient_

Tricia Cobler, nurse practitioner, met Dixie for the first time and she was in terrible pain. Her quality of life was horrible. After getting to know where Dixie was at, what her goals of care were, and what journey she was on, Tricia was able to add certain medications to her routine that helped with pain and symptoms.

Today, Dixie has gained hope and says, “If it weren’t for Pallitus Health Partners, I wouldn’t be able to live independently.”

Pallitus Health Partners, a part of Hosparus Health, offers comprehensive palliative care services to anyone living with a serious illness. Services include chronic symptom and medication management, disease education, advance care planning, and care coordination.
Republic Bank YMCA office opening

Hosparus Health has always been committed to inclusion and equity, caring for patients of all ages and backgrounds. However, we know accessibility to our services can be a major barrier faced by many. In Louisville, we’ve committed to a ten-year lease for 1,200 square feet of space at the Republic Bank Foundation YMCA at 1720 West Broadway. We’re excited to be joining other community partners at this location.

The primary services offered will be focused on grief services. Hospice and palliative care consultations may be made by appointment, and as space allows.

Thanks to the People of Compassion campaign, this office will open in Summer 2022!

Grieving is as much a part of our lives as living and dying. Many of us, however, won’t seek help following a devastating loss. Hosparus Health continues to support anyone in the community, regardless of a previous engagement with our services. We are grateful for the generous donations that allow us to provide an additional layer of support for those who are suffering from grief and loss.”

David W. Cook
Hosparus Health President / CEO
The People of Compassion campaign made the construction of a new community center in Campbellsville, KY possible. **Groundbreaking of this exciting space took place in March 2022.**

Over the last few years, the size of our team in Green River has expanded. This new space will allow us to serve even more patients and their families throughout the Green River area.
Supporting Those Who Care for Others

When Al Burke became the financial advisor for Hosparus Health’s retirement plan in the mid-1990s, it didn’t take long for that business relationship to develop into something much more. As he met with staff members individually, he was moved by stories of our care. Those stories, as well as a personal experience with Hosparus, inspired Al and his wife of 48 years, Mary Jo, to give back in an impactful way.

“Hosparus people are special people,” he says. “Every time I had meetings with the employees, I would come home and tell Mary Jo stories about the most touching examples of their compassion.”

Al adds, “I heard from employees not only about their work, but their families. Many of these people were not only taking care of dying patients every day as part of their vocation, but they also had family situations where they were the caregiver at home.”

Then in 2006, Mary Jo called Hosparus for her mom. She says our care allowed her to step away from being her mom’s caregiver and just be her daughter. “It alleviated a lot of pressure off me and my sisters,” she says. “Hosparus allowed my mom to pass away the way she wanted to, and she died with dignity.”

In 2017, the couple were inspired to create a scholarship fund that is open to all staff, not just nurses. “It’s been wonderful to hear stories about social workers and chaplains and other employees who’ve been able to use our funds to continue their education,” he adds.

The Burkes say they plan to support Hosparus Health and our employees’ education for as long as possible. Since the Al & Mary Jo Burke Education Scholarship was established, 28 scholarship grants have been awarded to employees.

We are beyond grateful for Al and Mary Jo, for their support and continued advocacy for the organization!
Grateful Daughter Gives Back

When I called Hosparus Health for the care for my mother, Miriam, in 2015, I felt like a huge burden had been lifted. She suffered from Alzheimer’s disease and later developed painful uterine cancer. When Hosparus came in, they were able to ease her symptoms and make her comfortable. That was the first time in four years I let go of the stress and worry I had been carrying.

When her pain became too much to manage at home, and she was nearing the end of life, my mom’s care team suggested we admit her to the Hosparus Health Inpatient Care Center (HICC). As soon as we arrived, her wonderful doctor told me something I will never forget: “You can go back to being a daughter again.”

It was true – I could relax and just be there for my mother. It was the best possible outcome.

Her nurses were all so incredibly reassuring. They told me over and over: “You don’t have to do anything anymore. The stress is off you. We’ll make sure she’s comfortable, not in pain, and you can be here with her around the clock.”

Their support meant the world to me. Everyone at the HICC was just as concerned about my needs as my mother’s. These angels on Earth went above and beyond for both of us.

When she died two days later, I was right there by her side. My mother had the most peaceful ending I could have hoped for, and that’s all thanks to the amazing caregivers at Hosparus Health.

Mary Anne Thornton
Membership in the Autumn Leaf Society is a special distinction for individuals who notify Hosparus Health that they have made provisions in their estate plans to include support for the organization. This group was created to recognize the special friends of Hosparus Health who make such a provision. If you are interested in the Society, please call Lisa Sanford at 270-304-2329.

**Gold Leaf (More than $1 million)**
- Elsie Kahnt*
- Helen L. Kasper*
- Barbara Ann Maxwell*
- Evua McPherson*
- The Earl Payne family
- Marie C. Richards*
- Billy & Denise Roby
- Alan Shadbourn
- Margaret Helen Streipe*
- Wilma Miller Westonhofer*
- Martha Jean Willard*
- Cathy & Earl Zion

**Crimson Leaf ($500,000-$999,999)**
- Anonymous
- Mary Anne Thornton

**Bronze Leaf ($250,000-$499,999)**
- Harry & Nancy Bierbaum
- Marilyn Bierman*
- Dr. Janice M. Butters & Marilyn Bierman*
- Paul G. Butters

**Emerald Leaf ($100,000-$249,999)**
- Dorothy Jean Altes*
- Gerardt Angermeier*
- Margaret M. Arnold*
- Deborah Ault
- Anonymous
- Verne Baubien*
- Charles E. Bottorff*
- Mary L. Browne*
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**Acorn**
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- Valija Abolins*
- Pat Ackerman
- Frank Acra*
- Ann Addakum
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- Aleen Duncan*
- Donald R. Durham
- Dr. Lori Earnshaw & Michael Casper
- Agnes G. Eckhoff*
- Lydia Edelstein
- Norma & William E. Elfihg*
- Verna Maxine Eldre
- Lillian Erwin*
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- Mary White Goodwyn*
- Mary White Goodwyn*
- Mary White Goodwyn*
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- Anonymous
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- Lucille Zink*

*In grateful memory
Hosparus Health announced the successful completion of its five-year, $24 million fundraising campaign at a luncheon in November at the beautiful Waterfront Botanical Gardens.

The luncheon was a celebration of the campaign raising more than $29 million and to honor and thank those who generously supported us.

Guest speaker was Mary Anne Thornton (read her story on page 12).

For more photos visit https://hosparus.smugmug.com and click on Hosparus Campaign Celebration 11.16.21.
This list includes donors who made outright gifts and pledges from January 1, 2017 - December 31, 2021 and may not be inclusive of all current donors.

$2,500,000+
James Ryan*

$1,000,000 - $2,499,999
Hosparus Health Central Kentucky Thrift Shoppe
US Health & Human Services
Morris Young*

$500,000 - $999,999
Paula & Frank Harshaw
Hosparus Health Green River Thrift Shoppe
Anonymous
Mary Anne Thornton

$250,000 - $499,999
Nancy & Harry Bierbaum
Marilyn Bierman*
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*In grateful memory

View Full List of Donors
Seasoned Social Worker Creates More Moments

Karen Allgeier has been a social worker with Hosparus Health for nearly 20 years, but she feels energized by the new opportunities she gets every day to make a difference in the lives of patients and families facing serious illness.

“I’ve grown up while working here. I got married and had children here. I’ve had all kinds of life experiences in the past 20 years but working at Hosparus still feels new – I feel like yesterday was my first day,” she says.

As a social worker, Karen is an integral part of our interdisciplinary care team. She primarily sees patients in nursing facilities in the Central Louisville area, assisting them with all their psychosocial and emotional needs. She helps them create an end-of-life plan that may include advanced directives, living wills, POAs and funeral planning. She also assists with Medicaid applications and other paperwork and connects hospice patients and their families with community and government resources, including caregiving options.

Karen adds that she gets as much from her work as she gives. “We learn so much from our patients and families – the way people put everything aside to take care of someone they love. There’s something about being present in that and how it molds you into a better person,” she says. “The work I’ve done at Hosparus, the people I’ve been given the opportunity to help, I am constantly grateful for what they’ve given me in return – that opportunity to be present in their moment of need.”
"Thank you so much for the excellent and thoughtful care you gave to my father in these last few months. There are really no words to thank you properly."

I couldn’t have made it without my Hosparus caregivers. The love and kindness shown to me and my family is unforgettable. Thank you.

I don’t know what I would’ve done if they hadn’t been there when my wife got sick. They were so wonderful. I remember Hosparus showing up at her funeral, it meant so much to me."
Thank you

Because of you, we will continue to make creating more moments possible.

HOSPARUS HEALTH DEVELOPMENT TEAM

This Impact Report is published for donors and friends of Hosparus Health. Visit HosparusHealth.org/Campaign to view our complete list of donors.

To receive news about Hosparus Health programs and events or to be removed from the mailing list, contact Beth Hobson at 502.719.4138 or email your request to bhobson@hosparus.org.